

## Traer Municipal Utilities Internet Rate Schedules

Every residential, commercial, or industrial customer, herein after referred to as Retail Customer, that is furnished internet access by the Traer Municipal Utilities shall be charged the following price or rate for each separate class of service as hereinafter set forth.

### 2.4 MHz system

1.	Dial Up Access	\$17.00
2.	512 KB Wireless Access	\$24.00
3.	1 MB Wireless Access	\$35.00
4.	2 MB Wireless Access	\$40.00
5.	4 MB Wireless Access	\$55.00
6.	6 MB Wireless Access	\$70.00

### Fiber System

#### Down/Up

Office Start-Up	8/4	\$55
Office Basic	16/8	\$65
Office Basic plus	32/16	\$80
Office Standard	50/25	\$105
Office Standard plus	75/37.5	\$125
Office Productive	100/50	\$150
Office Ultra	200/100	\$225
Office Ultra plus	350/175	\$385
Office Extreme	500/250	\$530
Office Enterprise	1000/500	\$1030
Fiber Home	8/4	\$ 65
Static IP		\$10

New customers applying for service will be required to purchase wireless internet service from TMU for a period of not less than 12 months.

Each new customer will also be required to pay to TMU a hook-up fee to help offset a portion of the costs involved for supplying equipment and labor installations costs. These costs are defined in the attached Internet Service Agreements and will vary according to which system to customer is utilizing.

Each of the above offered WIRELESS class of service is eligible for an Annual Internet Plan as offered by TMU. The terms and conditions of the Annual Internet Plan are as follows:

- 1.) The Plan shall be available to any Retail Customer receiving internet service from TMU.
- 2.) The Plan shall consist of receiving 12 months of consecutive service for the price of eleven (11) months of consecutive service upon making a prepayment for such.
- 3.) The Plan shall be calculated, billed, and maintained on a calendar year basis. At the beginning of every month any Retail Customer, with a Plan set to expire the following month, or any new Retail Customer or existing Retail Customer wishing to enroll in the Plan will have the opportunity to participate in the Plan by making payment in the amount of eleven (11) monthly payments for the service being provided.
- 4.) No refunds will be allowed on payments made towards an Annual Internet Plan unless TMU is unable to provide service.
- 5.) No extensions will be made beyond the calendar year for which service was prepaid.

TMU Retail Customers wishing to suspend their service for a determinate length of time shall be required to advise TMU in advance of their planned departure and return dates. This notification shall be given to TMU in writing. Service suspension will be determined for full calendar months, beginning on the first (1st) of the month. For each full month a Retail Customer will be absent TMU will not apply the full rate for internet service to that account, rather TMU will apply a monthly charge of \$10.00 during periods of suspension. Remote access to the account will be available during periods of suspension for purposes such as retrieving email. Suspension of account activities will not alter the renewal date for Annual Internet Plans.